

Family Council Rights

Your Rights

Federal and state law gives many rights to nursing home residents. The law includes the following requirements for resident councils.

- When asked by the family council, the facility must help notify residents and family members about the council meetings.

Family Council Rights:

- A resident has the right to have family and friends meet in the facility with other family and friends.
- The nursing home must provide you with a private place to meet.
- Staff must choose a designated staff person to assist the council if needed.
- The nursing home must consider the views of the family council and act promptly upon concerns and recommendations.
 - The facility must be able to show their response and reason for the response.
 - This does not mean that the facility must approve every request of the family council.

Contact Us

Jane Brink

Resident and Family
Council (RFACE)
Specialist

Phone: 651-341-9638

Email: jane.m.brink@state.mn.us



The Office of Ombudsman for Long-Term Care (OOLTC)

Phone: 651-431-2555

Toll-free: (800) 657-3591

mn.gov/ooltc



Residents have the right to:

Be fully informed and participate in their care

Voice their concerns

Privacy and confidentiality

Make their own choices

Dignity and respect

What are the benefits of a Family Council?

- Talk with others with shared experiences
- Give and receive support
- Discuss and solve problems
- Support all residents
- Learn new things
- Provide council-sponsored events for residents
- Gain support for your choices

Discussion

- How do you think your council is doing?
- Do you like coming to the meetings?
- What would make your council better?
- Do staff provide responses to concerns that you raise?

“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it’s the only thing that ever has.”

- Margaret Mead