

# Community Health Improvement Collaborative (CHIC)

## Session 3 Tools: Care Transition Guides & Setting-Specific Tools

May 1, 2024

Superior Health Quality Alliance (Superior Health) created a list of tools that can be used to complete the steps introduced in each of the five CHIC sessions.

Reference this table for each session’s materials.

Session Date	PowerPoint Slides	Recording	Tools List
March 6, 2024	<a href="#">Presentation PDF</a>	<a href="#">YouTube Video</a>	<a href="#">PDF Document</a>
April 3, 2024	<a href="#">Presentation PDF</a>	<a href="#">YouTube Video</a>	<a href="#">PDF Document</a>
May 1, 2024	<a href="#">Presentation PDF</a>	<a href="#">YouTube Video</a>	See tables below
June 5, 2024			
June 26, 2024			

## Introduction to Care Transition Guides and Setting-Specific Tools

<p><b>Step 4: Introduction to Care Transition Guides</b></p> <ul style="list-style-type: none"> <li>Risk assessment tools</li> <li>Care transition tools</li> </ul>	<p><a href="#">Designing and Delivering Whole-Person Transitional Care (AHRQ)</a></p>	<p><a href="#">Hospital Guide to Reducing Readmissions (PDF File, 1.35 MB)</a></p> <ul style="list-style-type: none"> <li>Overview of all AHRQ tools with links to documents and estimated time to complete.</li> </ul>
	<p><a href="#">Tool Overview   Agency for Healthcare Research and Quality (ahrq.gov)</a></p> <p><b>Tools: 8, 9, 10, 13</b></p>	<p><b>Tool 8:</b> <a href="#">Conditions of Participation (Word File, 65.3 KB)</a></p> <ul style="list-style-type: none"> <li>Transitional care practices as outlined by the guidance and proposed changes to the Centers for Medicare and Medicaid Services (CMS) Conditions of Participation (COPs) .</li> </ul>
		<p><b>Tool 9:</b> <a href="#">Whole-Person Transitional Care Planning (Word File, 73 KB)</a></p> <ul style="list-style-type: none"> <li>Screening tool to identify patient readmission risks, and action steps to address needs prior to discharge.</li> </ul>
		<p><b>Tool 10:</b> <a href="#">Discharge Process Checklist (Word File, 76.75 KB)</a></p> <ul style="list-style-type: none"> <li>Checklist of discharge elements to provide to all Medicare and Medicaid patients - adapted from the CMS COPs.</li> </ul>
		<p><b>Tool 13:</b> <a href="#">ED Care Plan Examples (Word File, 71.25 KB)</a></p> <ul style="list-style-type: none"> <li>Adaptable emergency department (ED) care plan template and high-risk and complex care examples.</li> </ul>

<p><b>Step 5 (cont.): Introduction to Setting-Specific Tools</b></p>	<p><u><a href="#">Superior Health Resources</a></u></p>	<p><u><a href="#">Call Us First Toolkit for Home Health Organizations*</a></u></p> <ul style="list-style-type: none"> <li>• Interventions to help decrease hospital readmissions and ED use.</li> </ul> <p>• Timeliness of Care toolkit*: Helps reduce delays in the start of home health services from hospital discharge.</p> <ol style="list-style-type: none"> <li>1. <u><a href="#">Timeliness of Care Instructional video</a></u> for the HIS and HAT Tools.</li> <li>2. <u><a href="#">Home Care Intake Scripting Tool</a></u> - HIS Tool (PDF)</li> <li>3. <u><a href="#">Home Care Acceptance Tracking Tool</a></u> - HAT Tool (Excel): begin using this tool the day after your intake staff watches the instructional video.</li> <li>4. <u><a href="#">HAT Tool example</a></u> - HIS Tool (Excel): for you to practice and play with prior to implementation.</li> </ol> <p><u><a href="#">Social Drivers of Health (SDOH) Z Code Documentation Guide</a></u></p> <ul style="list-style-type: none"> <li>• Highlights z codes that can be used to capture Social Drivers of Health, allowing for systemic data collection within medical or electronic health records (EHR).</li> <li>• <u><a href="#">Social Drivers of Health - ICD-10-CM: Z Diagnosis Codes and Documentation</a></u></li> </ul>
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Join the private CHIC group in [Connect](#).

**If you would like any assistance, or one-on-one support, we're here to help. Please contact us.**

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**References:**

1. [Designing and Delivering Whole-Person Transitional Care](#), Agency for Health Research and Quality
2. [BOOST Implementation Guide](#), Society of Hospital Medicine
3. [Tools and resources for Hospitals, Long-term Care Facilities and Primary Care Facilities: Hospitals and Health Systems](#), AHRQ
4. [Teach-Back: Intervention](#), AHRQ
5. [Guide to Patient and Family Engagement in Hospital Quality and Safety](#), AHRQ