

Community Health Improvement Collaborative (CHIC)

Session 2 Tools: Community Health Teams & Resources

April 3, 2024

Superior Health Quality Alliance (Superior Health) created a list of tools that can be used to complete the steps introduced in each of the five CHIC sessions.

Reference this table for each session's materials.

Session Date	PPT Slides	Recording	Tools List
March 6, 2024	Presentation PDF	YouTube Video	PDF Document
April 3, 2024	TBD	TBD	See the table below
May 1, 2024			
June 5, 2024			
June 26, 2024			

Establish community health teams and mobilize community resources

<p>Step 2: Establish community health teams</p> <ul style="list-style-type: none"> Establish structure. Co-design and collaborate. Hold Kickoff, set meetings and logistics. Establish roles, responsibilities and timelines. Define goals and benchmarks. 	<p>BOOST Appendix (SHM)</p> <p>Tools: F, G, H, J</p>	<p>Tool F – Page 129: Tools for Running an Effective Meeting</p> <p>How to Run a Compelling Kick-Off Meeting</p> <p>Tool G – Page 130-132: Care Transition Improvement Team Roster</p> <p>Tool H – Page 133: Identifying Key Stakeholders, Committees and Groups</p> <p>Tool J – Page 135: Establishing General Aims</p>
	<p>Designing and Delivering Whole-Person Transitional Care (AHRQ)</p> <p>Tools: 5, 6, 7</p>	<p>Tool 5: Portfolio Design (PowerPoint File, 354 KB)</p> <ul style="list-style-type: none"> Consolidating strategic planning and building a driver diagram. <p>Tool 6: Operational Dashboard (PowerPoint File, 369.5 KB)</p> <ul style="list-style-type: none"> To track and review monthly discharge volume, target population and implementation measures and outcomes. <p>Tool 7: Portfolio Presentation (PowerPoint File, 558 KB)</p> <ul style="list-style-type: none"> Customizable PPT for internal and external stakeholders (also includes tools 5 and 6).

Step 3: Mobilize community resources <ul style="list-style-type: none"> Build a Community Resource List. 	Online Resources	Findhelp.org
		Call 211
	Designing and Delivering Whole-Person Transitional Care (AHRQ) Tools: 4, 11, 12	Tool 4: Community Inventory (Word File, 73 KB) <ul style="list-style-type: none"> Inventory community providers and agencies who offer services for post-hospital patient needs to aid in reducing readmissions.
		Tool 11: Community Resource Guide (Word File, 87 KB) <ul style="list-style-type: none"> Includes a 1-page “quick reference” version and modifiable templates.
	Tool 12: Cross-Continuum Collaboration (Word File, 73.3 KB) <ul style="list-style-type: none"> Develop linkages to services with cross-continuum clinical, behavioral and social service providers. 	

Join the private CHIC group in [Connect](#).

If you would like any assistance, we’re here to help. Please contact us:

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References:

- [Designing and Delivering Whole-Person Transitional Care](#), Agency for Health Research and Quality
- [BOOST Implementation Guide](#), Society of Hospital Medicine
- [Building a Successful Coalition Toolkit](#), Superior Health Quality Alliance

