

Community Health Improvement Collaborative (CHIC)

Session 5 Tools: Step 6: Evaluation Phase Create a Sustainable Shared Learning Collaborative June 26, 2024

Superior Health Quality Alliance (Superior Health) created a list of tools that can be used to complete the steps introduced in each of the five CHIC sessions.

Reference this table for each session’s materials.

Session Date	PowerPoint Slides	Recording	Tools List
March 6, 2024	Presentation PDF	YouTube Video	PDF Document
April 3, 2024	Presentation PDF	YouTube Video	PDF Document
May 1, 2024	Presentation PDF	YouTube Video	PDF Document
June 5, 2024	Presentation PDF	YouTube Video	PDF Document
June 26, 2024	Presentation PDF	YouTube Video	See Tables Below

Create a Sustainable Shared Learning Collaborative

<p>Review of Previous Sessions and Steps</p> <p>Steps 1 – 4</p>	<p>BOOST Implementation Guide, Society of Hospital Medicine (SHM): Section III Getting to Work on Improving Transitions of Care (BOOST steps 1-4, pgs. 27-41)</p> <p>Designing and Delivering Whole Person Care, Agency for Healthcare Research and Quality (AHRQ), Tool 1</p>	<p>Step 1: Understand the background context at your institution (p 27). Step 2: Understand how your current care transition process functions and where it fails (p 28 -31). Step 3: Establish a quantitative data collection plan (p 32).</p> <ul style="list-style-type: none"> Prospective Data Collection and Reporting Plan Template (BOOST, pg. 34). Readmission Rates Data Tool (AHRQ) <p>Step 4: Understand why there are deficiencies in your current process (p 36)</p>
<p>Step 5 (cont.): Apply Setting Specific Tools</p>	<p>Review: Select & Tailor Interventions to Fix the Root Causes of Any Deficiencies</p> <p>BOOST Implementation Guide (SHM): Section III Getting to Work on Improving Transitions of Care (BOOST pgs. 40-41)</p>	<p>Part A - Understand principles: Prioritize which aspects of the care transition process your team wants to improve first (p 37-38).</p> <p>Part B - Selecting and Modifying BOOST® Improvement Intervention: Develop a list of potential improvement ideas for one root cause, move on to the next root cause, until each root cause has a brief list of potential solutions.</p>

		Complete a Root Cause-Solution Matrix (BOOST, pgs. 40-41).
Step 6: Create a Sustainable Shared Learning Collaborative	BOOST Implementation Guide (SHM): Section III Getting to Work on Improving Transitions of Care Steps 6, 7, 8, 9, 10 (p 42-50)	<p>BOOST Implementation Guide (steps 6-10) Step 6: Implement solutions to improve your care transition process 42 – 46.</p> <p>PDSA (workflows)</p> <ul style="list-style-type: none"> Plan: identify 3-4 specific issues you want to look out for during implementation. Do: Execute intervention. Study: Evaluate progress and success of intervention. Act: Revise interventions until obtaining the desired results. <p>Choose AIM:</p> <ul style="list-style-type: none"> SMART goal, intervention, and measurement, consequences. <p>Step 7: Track your performance (p 47)</p> <ul style="list-style-type: none"> Run charts, control charts <p>Step 8: Sustain the success of your interventions (p 48).</p> <ul style="list-style-type: none"> Monitor benchmarks. Update tools and processes. <ul style="list-style-type: none"> Step 9: Share data - Report back to interested parties (p 49). <p>Step 10: Spread the improvement 50</p> <ul style="list-style-type: none"> Evidence, model, support
Utilize technology Track progress and Analyze trends	RUN CHART RULES , Institute for Healthcare Improvement (IHI)	Use Run Chart Rules Reference Sheet to uncover signs of real change.
Sustain and Share the Success	AHRQ Care Transitions Tool Overview (Tools 1-4) BOOST Toolkit, Society of Hospital Medicine (pgs. 120-128, Part F, pg 46)	<p>Sustain your success</p> <ol style="list-style-type: none"> Set up a process monitoring plan. Monitor benchmarks. Schedule regular data review sessions. Implement and revise process interventions. <p>Share your data and success</p> <ul style="list-style-type: none"> Schedule regular updates with executive sponsors, team, workers, community partners, etc. Outline the main messages (bullet points) you wish to share.

		<ul style="list-style-type: none"> • Celebrate Your Success, and Share Your Story (Part F: p 46)
	<p>CUSP Toolkit: Spread Presentation Slides, AHRQ</p> <p>A Framework for Spread (IHI White Paper)</p>	<p>Spread the improvement</p> <ul style="list-style-type: none"> • Establish an AIM for spread • Develop a spread plan: CUSP Toolkit: Spread Presentation Slides • Video: CUSP: Factors that Affect Spread (youtube.com) (6:08) • Appendix E: Record Your Work (BOOST, pgs. 120-128)
	<p>Community approaches and interventions</p>	<p>Leverage Shared Resources to Recreate and Implement Community Interventions</p> <p>Align Community Aims and Goals to Sustain Community Success</p> <p>Brainstorm with your partners:</p> <ul style="list-style-type: none"> • Community care transition meetings • Team rounds, Case Studies <p>Co-recreate</p>

Join the private CHIC group in [Connect](#).

If you would like any assistance, or one-on-one support, we're here to help. Please contact us.

Michigan

- Barb Link: Blink@improve.health

Minnesota

- Janelle Shearer: Jshearer@stratishealth.org
- Lisa Gall: Lgall@stratishealth.org

Wisconsin

- Christine Lamm: clamm@metastar.com

References:

1. [A Framework for Spread](#), IHI
2. [BOOST Implementation Guide](#), Society of Hospital Medicine
3. [BOOST Appendix](#), Society of Hospital Medicine
4. [CUSP Toolkit: Spread Presentation Slides](#), AHRQ
5. [CUSP: Factors that Affect Spread](#), AHRQ
6. [Designing and Delivering Whole-Person Transitional Care](#), AHRQ
 - [Care Transitions Tool Overview](#)
 - [Care Transitions - ASPIRE Toolbox](#)
 - [Care Transitions Hospital Guide](#)
7. [Run Chart Rules](#), IHI