



Webinar • RCA: A Building Block for Performance Improvement

Thursday, May 14, 2015 • 2 pm CT / 3 pm ET

Webinar Objectives

Participants will be able to:

- Identify how RCA is a valuable tool for Quality Assurance Performance Improvement (QAPI)
- Identify the steps in the RCA process
- Access and use the *RCA Toolkit for Long-Term Care*

Target Audience

This presentation is directed to the LTC setting. Information can be utilized across health care settings.

Speaker: Kathie Nichols, BSN, RN, CRRN, Nursing Home Liaison, Stratis Health

Kathie provides leadership for quality improvement and resident safety initiatives in Minnesota nursing homes as part of the Lake Superior Quality Innovation Network under direction of the Centers for Medicare and Medicaid Services (CMS). Through this work, Kathie helps identify evidence-based best practices in health care processes and systems and works with nursing home staff to adapt and adopt these practices to improve quality of life and quality of care for persons living in the nursing home. Kathie was part of CMS's QAPI national demonstration project and provided technical assistance to participating nursing homes as they integrated QAPI into their organizations. Kathie has extensive experience in acute and long term care including 20 years of as a director of nursing. She is a certified rehabilitation registered nurse (CRRN) and has used rehabilitation principles in supporting persons across the continuum of care. She is a current member and past board member of the Minnesota chapter of the Association of Rehabilitation Nurses.

To Participate (Please join the event 15 minutes prior to the start time)

1. Go to: <https://qualitynet.webex.com>
2. Locate the event you wish to join, click "Join Now" (located to the right of the event title)
3. Enter your name and email address as prompted
4. Enter the password: **RCA** (The automatic system set-up should start at this point. If a dialogue box appears, click run. Please note, the automatic system set-up does take a few minutes to complete)
5. Dial in to the teleconference: **1-888-896-0862**. The access code is **39272913**
6. If you have questions or problems accessing the meeting, call the General Dynamics Information Technology Webex Helpline at 1-540-347-7400 x390.

Questions Contact Barb Olson, bolson@stratishealth.org, 952-853-8534

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